



QUALITY IMPROVEMENT & PATIENT SAFETY

Ethics Honesty Leadership Transparency Kindness Respect Trustworthiness

Resilience Compassion Quality Fairness Perseverance Adaptive Motivated Flexible

Humility Community Dignity Integrity Excellent Patient Care Accountability Knowledge

WHAT WE DO



Client Relations

Receiving and responding to feedback from clients and families.



Patient Safety

Managing of patient safety events and critical incidents to enhance patient care.



Clinical Audits

Examines evidence based standards through collection and analysis of data to guide clinical practice.



Accreditation

An independent review of the quality and safety of services provided.



RL

Web based software for the submission and management of feedback and patient safety events.



Education & Workshops

Provides training to staff around patient safety and quality improvement.



Communications

We would love to hear from you! If you have any suggestions or feedback on this newsletter or quality and patient safety, please contact us at qipscommunication@wrha.mb.ca

For more information, please visit our QIPS site at <http://home.wrha.mb.ca/quality/index.php>