COMPETENCY 5: Interprofessional Communication

What is it interprofessional communication?

Interprofessional communication occurs when health providers/students communicate with each other, with people and their families, and with the community in an open, collaborative and responsible manner. This type of communication builds trust amongst people, their families and team members.

An environment of mutual respect is essential for interprofessional communication. Respect helps facilitate a positive environment in which to set shared goals, create collaborative plans, make decisions and share responsibilities.

How does it work?

Respectful interprofessional communication hinges on transparent, honest interactions. This communication helps demonstrate and build trust.

Each member of the healthcare team facilitates good interprofessional communication by:

• actively listening and paying attention to non-verbal communication
• coming to a common understanding regarding care decisions
• effectively using information and communication technology
• considering whether negotiation, consultation, interaction, discussion or debate is best

Outcome

Interprofessional communication builds trust and understanding, which leads to better person-centred health outcomes.

CLICK HERE for more information: