# WRHA Organization & Staff Development Human Resources

This department includes organization development, staff development and workplace wellness. Our current services are described below:

## **Management & Leadership Development**

- Workshops available free of charge to all managers and staff across the region.
  - Sample workshops include: Interpersonal Conflict Resolution, Project Management,
    Attendance Support and Assistance, Strategic Coaching
- Leadership Lecture Series offered annually focused on timely topics for health care leaders
- Collaborative WRHA/Red River College Health Services Management Certificate Program a subsidized customized certificate for managers offered collaboratively by WRHA and RRC. Applications can be obtained through your Human Resources Department

### **Organizational Development**

- OD services are available with skilled facilitators team interventions aligned with WRHA strategic direction
- Act as Change Agents to support desired organizational change
- Focus on performance support and team building

## **Staff Development**

- OSD delivers and promotes educational opportunities for staff across the region, focusing on current regional priorities. Sample workshops include: Accountability in Action, Peer Coach Program and Prevention is 9/10ths of the Law. For more information on these workshops and others view the OSD brochure <a href="http://www.wrha.mb.ca/osd/files/Leadership\_MgmtBrochure.pdf">http://www.wrha.mb.ca/osd/files/Leadership\_MgmtBrochure.pdf</a>
- OSD coordinates Employee Assistance Plan workshops across the region.
- A listing of workshops can be found online at <a href="http://home.wrha.mb.ca/education/index.php">http://home.wrha.mb.ca/education/index.php</a>

#### **Workplace Wellness**

- Consider all aspects of wellness physical, mental, spiritual, social, with an emphasis on organizational wellness
- Workplace Wellness Check-up is conducted regionally every two years, and measures staff and organizational wellness. Next survey is scheduled for April 2011. Healthy Workplace Network meets regularly to share information on ongoing wellness initiatives in the region. Contact Sherry Mooney at 787-1801.
- OSD coordinates the Staff Appreciation and Recognition program (StAR).
  Details of this program can be found at <a href="http://home.wrha.mb.ca/star/index/php">http://home.wrha.mb.ca/star/index/php</a>

#### **Contact Information**

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General information: Education Registration desk, phone 787-1582 or education@hsc.mb.ca

Information on all OSD services can be found on our website, Including online registration for Management Development programs:

www.wrha.mb.ca/osd