



Winnipeg Regional
Health Authority
Office régional de la
santé de Winnipeg

Manitoba
Family Services
and Housing



Services à la famille
et Logement
Manitoba

ACCESS INKSTER SURVEY RESULTS

Below are preliminary results of our ACCESS Inkster Community Survey. At this point, results are based on 161 completed surveys. I'll forward periodic updates as we receive more surveys.

Please note that questions 1-6 are expressed in percentages. Questions 7-8 are total responses. For questions 9-10, I've simply listed all of the responses that we received.

1. What is your age?

17 and under	2%
18-34	20%
35-49	29%
50-64	17%
65+	32%

2. What is your gender?

Male	32%
Female	68%

3. What is your marital status?

Single	20%
Married/Common Law	55%
Separated/Divorced	8%
Widowed	17%

4. Do you have children under the age of 18 living in your household?

Yes	37%
No	63%

6a. I know a lot about health and social services in the Inkster community.

Strongly agree	13%
Moderately agree	28%

Moderately disagree	14%
Strongly disagree	14%
Don't know/no opinion	31%

6b. I receive adequate information about health and social services in the Inkster community.

Strongly agree	14%
Moderately agree	29%
Moderately disagree	15%
Strongly disagree	22%
Don't know/no opinion	20%

6c. I would like to receive more information about health and social services in the Inkster community.

Strongly agree	59%
Moderately agree	30%
Moderately disagree	3%
Strongly disagree	1%
Don't know/no opinion	7%

6d. When I need health or social services, I know who to call and where to find the services I need.

Strongly agree	23%
Moderately agree	29%
Moderately disagree	9%
Strongly disagree	16%
Don't know/no opinion	23%

6e. When I need health or social services, it is important to me that those services are available at a location within my community.

Strongly agree	79%
Moderately agree	16%
Moderately disagree	3%

Strongly disagree	1%
Don't know/no opinion	1%

6f. It is important to me to have health and social services available beyond normal working hours.

Strongly agree	70%
Moderately agree	24%
Moderately disagree	1%
Strongly disagree	1%
Don't know/no opinion	4%

6g. It is important to me that the ACCESS Inkster centre be located on a major bus route.

Strongly agree	75%
Moderately agree	18%
Moderately disagree	2%
Strongly disagree	1%
Don't know/no opinion	4%

6h. It is important to me to have free, on-site parking at the ACCESS Inkster centre.

Strongly agree	73%
Moderately agree	14%
Moderately disagree	3%
Strongly disagree	2%
Don't know/no opinion	8%

6i. It is important to me that the ACCESS Inkster centre is located on a major street.

Strongly agree	57%
Moderately agree	26%
Moderately disagree	7%
Strongly disagree	3%
Don't know/no opinion	7%

6j. It is important to me that the ACCESS Inkster centre is located in a well-lit, highly visible location.

Strongly agree	81%
Moderately agree	12%
Moderately disagree	4%
Strongly disagree	0%
Don't know/no opinion	3%

7. In the Inkster community, I believe the three most important health services are:

• Doctors	40 responses
• Home care	29
• Public health	25
• Services for seniors	24
• Walk in clinics	13
• Mental health	12
• Dental	8
• X-ray/lab services	6
• Aboriginal outreach and counselling	5
• Pharmacy	4
• Transportation	4
• Long term care	3
• Foot care	2
• Services for young families	2
• Eye doctor	2

Other responses:

- Programs for Attention Deficit Hyperactivity Disorder
- Birth control counselling
- Treatment center
- Hospital
- All health services
- Medical
- Nor'West Co-op
- House calls when necessary
- Better bus service
- Physical therapist
- Getting assistance when you are sick and need medical help
- Internal referral process between services
- Wellness

8. In the Inkster community, I believe the three most important social services are:

• Child care	22 responses
• Housing	14
• Child and family services	13

• Employment and income assistance	12
• Counselling (various)	9
• Children’s special services	6
• Supported living	5
• Parenting groups	5
• Community development	3
• FAS prevention	2
• Education	2
• Sports	2
• Police	2
• Employment supports for disabled	1

Other:

- 24 hour information service
- Respite day care
- Child guidance centre
- Job creation
- Drug rehabilitation
- Support for working families
- Volunteer opportunities
- Support and safety
- Wheelchair accessibility for disabled
- Family assistance
- Crisis centre
- Free family activities

9. Are there other services that you would like to see located within or near ACCESS Inkster?

- Transportation
- Senior workers to call or drop in on seniors
- Immigrant social assistance
- KidVentures are good for kids—something they can do on weekends.
- Housing assistance for immigrants
- Job opportunities for immigrants
- There should be a day centre for seniors to do activities such as sewing, knitting, painting or other craftwork. This way seniors can have a chance to get out from their houses and to make new friends and socialize. There should also be transportation available to the seniors.
- Help with alcohol, drugs and violence in Burrows/Keewatin
- Help start up a small crafts industry with a meeting room for crafters
- Legal services
- Police on the beat
- Legal aid office
- Immigrant social assistance
- Housing assistance for immigrants
- Job opportunities for immigrants
- Open up schools for adults to learn
- Rent space to the City for the community police officer
- If a dentist is not possible, than a dental hygienist for cleaning, education, and assessment
- Dental health
- Pre and post natal care
- Day care

- Satellite should remain on Tyndall
- Home care closer to our area
- Breast feeding clinic
- Income tax service
- Lab services
- They have lots of low rentals but none that are just on one level.
- Services for emotionally disabled
- Mental programs (i.e. depression)
- They should have more access to doctors and nurses
- Dental and eye care
- Hearing services
- Respite day care
- More parenting groups
- Community police depot
- Emergency day care
- Children's special services
- Immigration
- English second language training
- A new day care that can accommodate infant to school age children, as well as a drop-in service
- X-rays
- Dental for low income families
- Lab services
- Counselling services (i.e. grief, family and marital)
- Workout centres and promotion of healthy lifestyle
- Proper seniors housing (not bachelor apartments)
- Have a satellite clinic for Weston and Brooklands residents
- A fully equipped medical van to serve those who are house-bound
- Community police
- Youth shelter
- Police patrol
- Youth programs
- Larger day care (than Nor'West)
- Fitness centre
- Chiropractic care and holistic healing services
- Health alternatives
- Anything that helps the community and families, including recreation programs. There are few recreation services in the community, without traveling great distances. Bus transportation is very expensive for large families.
- No cost activities for seniors
- No cost recreational activities for children
- Services for single parents and children
- Addictions counselling (i.e. alcohol, drugs, gambling)
- Children's day care services
- Transportation
- Safe centre
- Renovation assistance to enable wheelchair bound people to remain in their own homes
- Medical services
- Housing for seniors
- Satellites for each community
- We need a police station in the Weston area
- Would like to see adequate housing for seniors (with a bedroom) which we are seriously lacking now
- Low-cost bus rentals for programs in areas
- Free ride service for medical or legal appointments

- More low-rental houses for low-income people
- Police presence. We need police to patrol our streets, as criminals are afraid of the police.
- City councillors and MLA's should have their offices nearby
- Drop in centre for teens and adults
- Police community centre
- Legal services

10. Additional comments:

- “Need a central medical centre with smaller centres to serve the nearby communities for comparatively healthy issues.”
- “Keep new centre in the same area as Nor’West.”
- “Need a community committee. Will it be formed? Who would be on it, and how do we get to be on it?”
- “As Al Golden says, city, provincial and federal services should reach all peoples. In our case, the Filipino community is outside looking in. But we pay all the taxes and we don’t get all the services in a level playing field.”
- “Should have programs for kids that they have for adults, such as anger management. A lot of parents are now separated, and hard on their children.”
- “I would love to see a satellite clinic to service the Weston and Brooklands areas.”
- “Need a police station to give a sense of security to the community.”
- “More youth activities and involvement for parents and kids, especially for young parents with kids.”
- “I do not think it is necessary to house all of the services within one building in the Inkster community, but rather use a few satellite locations beyond the main facility to house services specific to target groups. For instance, since a high percentage of the senior population in Inkster reside in Brooklands and Weston, it would be helpful to have services for seniors located in the community.”
- “I believe that using a name like “ACCESS” should indicate that the services available should be accessible. The general population is unaware of the services that are available to them. There should be more education as to the services that are available, and a means to access them. Also, you talk about allocation of staff, but do not refer to communication between staff. If the staff work together and refer internally, the centre will be more efficient.”
- “It makes sense to have a satellite in Weston for the residents to have better access to help.”
- “I have lived in the community for 12 years and for the first 9 years, I did not know about Nor’West. I only know now because I taken a stronger role in the community. I still don’t see enough advertising (about services) for this community. Some people I talk to still don’t know about Nor’West or other things going on today.”
- “I would like to see parenting classes for new parents in this area. Also more free activities for kids. Brooklands area has lost a lot of seniors in the past. Let’s bring some back.”
- “It (the Access Centre) is a good idea and will benefit the community. Ensure an easily accessible location. Suggest checking out Krawchuk School in Brooklands as a satellite office for Nor’West Health Centre.”

- “Let the seniors and the community put back into their access centres...the elders can help train the youth.”
- “I would appreciate the new building to be close to the Weston and Brooklands areas as most seniors do not drive their own vehicles and bus service is not the best, especially in the cold weather. Look into the vacant land behind CIBC Bank (on Keewatin).”
- “I would like to have a facility of this nature located in the Brooklands/Weston neighbourhood. This would greatly help to revitalize the community.”
- “I hope that it gets built fast so we can enjoy.”
- “Think about the value of nurses in primary care.”
- “It would be very difficult if Nor’West should ever shut down. Right now it is very convenient, though very small. A bigger building would be great.”
- “Will having health care and social services together hinder people from taking their children to the doctor for accidental injuries in fear of repercussions from social services?”
- “I think this is a good idea.”
- “Blake Gardens and Gilbert Park probably constitute the highest number of people without private autos. Even if a new or satellite locations were found, I think it would be important to keep the Nor’West site on Tyndall to serve the people in Gilbert Park.”
- “It would be great to have all services located at one centre.”
- “This is a very good idea that we have our own access centre in Inkster.”
- “Legal aid lawyers.”
- “Start cooking classes for young parents and mentally handicapped.”
- “Get community coming together from all corners.”
- “Satellite of services in committee.”
- “Keep Nor’West where it is. I would like to see a bigger space for babysitters, also bigger daycare facilities for ‘Sunshine Daycare’.”
- “Central location.”
- “A dental clinic with reasonable rates is a community need. Existing dental services are very expensive.”
- “Need staff to work with children one-on-one.”
- “Leave clinic where it is but make the space bigger.”
- “Satellite sites and mobile services are necessary.”
- “I would like to see social services and housing close by. It should be a G.P.T.A. or at Nor’West, but make it a big site.”