

2. SERVICE ELIGIBILITY

Service Eligibility

Service providers often do not know the immigration category of the person they are working with and in many cases there is no need. However, there are certain differences in service eligibility depending on the immigration category of a person with the largest differences being for refugee claimants. The following tables outline the characteristics of different categories of immigrants and refugees.

Permanent residents of all classes are eligible for Manitoba Health benefits upon arrival as are persons whose refugee claim has been successful. Refugee claimants who are waiting for their claim to be assessed are only eligible for Manitoba benefits if they have a valid one year work permit which is the same for temporary residents. In order to provide coverage to those refugee claimants who do not have work permits there is the Interim Federal Health Program, which covers essential services. The IFH also gives limited benefits to permanent residents under the refugee class for one year after arrival and covers dental, visual, pharmaceutical and like care in addition to the provincial health insurance coverage they receive.

Social services have different eligibility criteria, only some of which are related to immigration status. “Eligibility” for these programs is used to indicate that a person in the specific immigration category is eligible for social services if they meet the other criteria not related to immigration. These additional criteria can be found by contacting the programs and/or exploring the program websites.

Interim Federal Health Program

The Interim Federal Health (IFH) Program is a federal program that offers temporary medical coverage for certain people in Canada. Refugee claimants are eligible for the IFH program that covers them for *essential services only*. It covers treatment and prevention of serious medical and dental conditions as well as essential prescription medications. The IFH program covers immigrants under the refugee class for a period of one year and is in addition to any provincial health insurance coverage they receive.

To get any necessary forms required by hospitals, community agencies or health care providers, or to get more information, please visit www.fasadmin.com (look under ‘Client information’ for more details of the IFH Program).

Below is a table for health professionals detailing what medical services are covered under the IFH program. To ensure the information is current since time of printing of this guide, please go to www.fasadmin.com and click on “Client information”.

Citizenship and Immigration Canada: Medical Services Coverage

Services covered without CIC approval	Services covered with CIC approval only
Essential health services only for the treatment and prevention of serious medical conditions	Complete physical examination, diagnostic services (when not emergency), allergy testing, elective surgery, or high-cost procedures
Essential health services only for the treatment and prevention of serious dental conditions	Plastic surgery, psychotherapy, and/or physiotherapy
Contraception, prenatal and obstetrical care	Certain high-cost medications
Essential medications (see IFH medication list found on www.fasadmin.com)	Prosthetic or mechanical devices including hearing devices
Professional fees as per Manitoba health care plan	Eyewear

Source: Citizenship and Immigration Canada website

Medical Services Covered by Medicare

- Examination and treatment by family doctors
- Many types of surgery
- Most treatment by specialists
- Hospital care
- X-rays
- Many laboratory tests

- Most vaccinations

Medical services NOT Covered by Medicare

- Ambulance services
- Prescription drugs (Pharmacare may pay for a client's prescriptions once he/she reaches a certain limit – please contact a pharmacist for more details)
- Dental care
- Eyeglasses and contact lenses

Note: Some of the services not paid for by Medicare may be partially or completely covered by workplace benefits if the client has a job with health benefits. Clients should check with their employer to get more information on their plan (if any)

Eligibility Charts

(Original Source: WRHA-Report on the Health of Refugees, May 2005. revised 2007)

Health and Social Services (by Immigration Status)

Immigration Status	Characteristics	Planned departure from Home Country	Immigration Status in Canada	Interim Federal Health Program Eligibility	Manitoba Health Insurance Eligibility
Permanent Resident Family Class	Foreign Nationals sponsored by close relatives or family members in Canada	Yes planned and prepared to leave	Permanent resident status upon arrival	Not eligible	Eligible immediately upon arrival
Economic Class	People selected for their skills and ability to contribute to Canada's economy-including skilled workers, business persons and provincial nominees	Yes planned and prepared to leave	Permanent Status in Canada	Not eligible	Eligible immediately upon arrival
Refugee Class	Convention refugees or persons in similar circumstances selected at a visa office abroad	May not have planned or prepared to leave	Permanent resident status upon arrival	Eligible for one year for limited IFH coverage, services not covered by Manitoba Health Insurance	Eligible immediately upon arrival
Refugee Claimant/ asylum Seeker	People who arrived in Canada seeking protection and whose claim will be assessed in Canada	May not have planned or prepared to leave	No formal status in Canada, allowed to remain temporarily pending decision of Immigration and Refugee Board	Eligible while refugee claimant in renewable one year terms. If covered by MB Health Insurance then only eligible for limited IFH coverage	Eligible if have work permit that is valid for 1 full year. Dependents of this person are eligible if they have any immigration document that confirms their right to be in Canada for at least 6 months
Convention refugee or protected person determined in Canada	People in Canada whom the Immigration and Refugee Board (IRB) has accepted as Convention refugees or persons in need of protection	May not have planned or prepared to leave	Eligible to apply for permanent resident status	Not eligible	Eligible once declared a convention refugee or person in need of protection
Visitor/ Temporary Resident	People visiting, studying or working temporarily in Canada	Varies	Temporary resident	Not eligible	Eligible if have work permit that is valid for 1 full year. Dependents of this person eligible if they have any immigration document that confirms their right to be in Canada for at least 6 months.

Financial Benefits

Immigration Status	Employment and Income Assistance Program EIA (provincial)	Employment Insurance EI (Federal)	Social Insurance Number (SIN) Federal	Old Age Security (OAS) Federal	CPP Canada Pension Plan (CPP) Federal
	Provincial Program of last resort for people who need help to meet basic personal family needs, find a job or get back to work	Provides temporary financial assistance for unemployed while they look for work or upgrade skills People who are sick, pregnant or caring for a child, or a family member who is ill may also apply	Nine digit number used in the administration of various Canadian government programs. It is required to work in Canada or to receive government benefits Eligibility is not based on immigration status per se but having appropriate documentation	Pension is given to people 65 and older Who have lived in Canada at least 10 years or lived in a country Canada has a specified agreement with, in which case time can be prorated to one year	The Canada Pension Plan can provide Canadians with retirement pension as early as age 60 as well as disability, survivor and death benefits. Amount depends on how much and how long person contributed to CPP
Permanent Resident Family Class	Eligible after period of sponsorship ends. Eligible during sponsorship if sponsor defaults on sponsorship undertaking (is unwilling or unable to honour commitment)	Eligible after working one year. Must have SIN and insurable earnings in previous year (910 hours) or for maternity, compassionate or parental benefits - 610 hrs	Eligible to apply for permanent SIN if have a permanent resident card in their name	Eligible	Eligible if have valid employment earnings in Canada and have contributed to CPP
Permanent Resident Economic class	Eligible	Eligible after working one year. Must have SIN and insurable earnings in previous year (910 hours) or for maternity, compassionate or parental benefits - 610 hrs	Eligible to apply for a permanent SIN if have a permanent resident card bearing their name	Eligible	Eligible if have valid employment earnings in Canada and have contributed to CPP
Permanent Resident Refugee class	Eligible after period of sponsorship ends. Eligible during sponsorship if sponsor defaults on sponsorship undertaking (unwilling or unable to honour)	Eligible after working one year. Must have SIN and insurable earnings in previous year (910 hours) or for maternity, compassionate or parental benefits - 610 hrs	Eligible to apply for a Permanent SIN if have a permanent resident card	Eligible	Eligible if have valid employment earnings in Canada and have contributed to CPP

<p>Refugee Claimant/Asylum seeker</p>	<p>Eligible except for health benefits that are covered by the Interim Federal Health Program</p>	<p>Eligible after working one year. Must have SIN and insurable earnings in previous year (910 hours) or for maternity, compassionate or parental benefits - 610 hrs</p>	<p>Eligible to apply for temporary SIN (900 series) if have work permit/employment authorization OR study permit/student authorization and contract of employment form either from educational institution itself or another employer on campus</p> <p>Eligible for these permits if 1)found eligible to have claim referred to Immigration and Refugee Board (IRB) 2) and had passed refugee medical examination 3)submitted personal information form to IRB</p>	<p>Can apply after 10 years in Canada with documentation supporting entry and intent regarding residency or if lived in a country that Canada has an agreement with-time can be prorated to one year</p>	<p>Eligible if have valid employment earnings in Canada and have contributed to CPP</p>
<p>Convention refugee of protected person determined in Canada</p>	<p>Eligible</p>	<p>Eligible after working one year. Must have SIN and insurable earnings in previous year (910 hours) or for maternity, compassionate or parental benefits (610 hrs)</p>	<p>Refugees are not eligible for a permanent or temporary SIN based on immigration status</p> <p>Eligibility for a temporary SIN is based on having the following specific documentation: work permit/employment authorization OR study permit/student authorization with contract of employment</p>	<p>Can apply after 10 years in Canada with documentation supporting entry and intent regarding residency or if lived in a country that Canada has an agreement with-time can be prorated to one year</p>	<p>Eligible if have valid employment earnings in Canada and have contributed to CPP</p>

Housing Services (by Immigration Status)

Immigration Status	Manitoba Housing Benefits (MSB)	Manitoba Housing Authority-Public Housing	Rent Supplement program (AHI)	Complementary Assistance Program (CAP)
	Replaces SAFER and SAFFR shelter Allowance Programs Monthly benefit that helps low income families, senior and persons with disabilities pay their rent	Affordable and subsidized accommodation for people who are living on low or moderate incomes	Assists low income households to obtain affordable adequate and suitable housing in the private rental sector and in the not for profit housing projects renovated under the Affordable housing initiative (AHI)	Provides grant assistance to housing co-operatives to lower housing charges for income-tested occupants
Permanent Resident Family Class	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first	Eligible	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first
Permanent Resident Economic class	Eligible	Eligible	Eligible	Eligible
Permanent resident Refugee class	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first	Eligible	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first	Eligible after period of sponsorship ends or citizenship is obtained whichever comes first
Refugee Claimant/Asylum seeker	Not eligible	Not eligible	Not eligible	Not eligible
Convention refugee of protected person determined in Canada	Eligible	Eligible	Eligible	Eligible
Visitor/Temporary Resident	Not eligible	Not eligible	Not eligible	Not eligible

Child Benefits and Services

Immigration Status	Canada Child Tax Benefit CCTB Non taxable amount paid monthly to help eligible low and middle income families with the cost of raising children under the age of 18	Child Related Income Support Program CRISP Assists lower-income families with the cost of raising their children- \$30/month Per child	Healthy Baby Prenatal Benefit Based on net income Monthly cheque is available to income eligible women to help with eating well during 14th week and third trimester ~\$10-\$80/month	Manitoba Child Care Subsidies Provides subsidies for childcare fees	Children's Special Service Provides supports and services to families parenting children with disabilities
Permanent Resident Family Class	Eligible	Eligible	Eligible	Eligible	Eligible
Permanent Resident Economic class	Eligible	Eligible	Eligible	Eligible	Eligible
Permanent resident Refugee class	Eligible	Eligible	Eligible	Eligible	Eligible
Refugee Claimant/Asylum seeker	Not eligible	Not eligible (not eligible for CCTB or MB Health card)	Eligibility determined on case by case basis	Eligibility is determined on a case by case basis consideration is given to reason for service-working, going to school, medical care or special needs	Eligibility reviewed on a case by case basis
Convention refugee of protected person determined in Canada	Eligible	Eligible	Eligibility determined on case by case basis	Eligibility is determined on a case by case basis as Above	Eligibility reviewed on a case by case basis
Visitor/Temporary Resident	Eligible if qualify for the CCTB which requires they have lived in Canada throughout previous 18months and have a valid permit in the 19month.	Eligible if have valid Manitoba Health Registration number (which requires work permit that is valid for one year) and receiving Child Tax Benefit (which requires that they have lived in Canada throughout the previous 18 months and have a valid permit in the 19 th month).	Eligible if have valid MB Health Number (which requires work permit valid for one year and SIN Consideration may be given on a case by case basis	Eligibility is determined on a case by case basis as above	Eligibility reviewed on a case by case basis

Financial Supports

Child Care Subsidies

Parents are eligible for a Child Care Subsidy if they:

- Have a job
- Are looking for a job (limited to 8 weeks every 6 months)
- Are going to school or taking a training program
- Have medical needs (they need a note from the doctor to verify their condition)
- Have special needs (a Special Needs plan must be completed by an appropriate professional).

The amount of the subsidy is calculated by total family income, allowable deductions, number of children in care and the number of days of care required per week. Parents are notified in writing of the amount of the subsidy. The subsidy will be paid by the government directly to the child care.

Child Care Subsidy Applications are available online at www.gov.mb.ca/childcare , at day care centres and from home daycare providers.

For more information, contact:

Manitoba Child Care

102 -114 Garry Street

Winnipeg, Manitoba R3C 1G1

Phone: 945-2197 Toll-Free: 1-877-587-6224

Web Site: <http://www.gov.mb.ca/fs/childcare>

Child-Related Income Support Program (CRISP)

CRISP helps lower income families with the cost of raising their children. Applications may be submitted anytime during the year. If eligible, you would receive a monthly supplement of up to \$30 per month per child.

You may be eligible if you:

- live in Manitoba;
- have a child or children under 18 living with you and in your care;
- have a valid Manitoba Health Registration Number that includes these dependent children;
- receive the Canada Child Tax Benefit payment for these children;
- have a family income within the specified levels.

Persons who receive income assistance (<http://www.gov.mb.ca/fs/assistance/eia.html>) are not eligible for CRISP benefits; however, those who receive only the health care benefits (http://www.gov.mb.ca/fs/eiafacts/health_benefits.html) portion of income assistance may apply.

If you live in Winnipeg, you can pick up an application at the International Centre of Winnipeg ((204) 943-9158) or Welcome Place ((204) 977-1000).

In other towns or cities you can pick up an application form at your municipal office, or contact:

CRISP

PO Box 3000

203 South Railway Street East

Killarney, MB R0K 1G0

Phone: (204) 523-5230

Toll-free outside Killarney, Manitoba: 1-800-563-8793

Email: incsupcrsp@gov.mb.ca

Web Site: <http://www.gov.mb.ca/fs/assistance/crisp.html>

Healthy Baby Prenatal Benefits

This is a monthly cheque for low income, pregnant women to help them buy the nutritious food they need during their pregnancy. The benefit can start after your 14th week of pregnancy and ends in the month of your baby's due date. The amount of the cheque depends on how much money you (and your spouse) earned last year. (It must be less than \$32,000). Many people receive about \$80 per month.

For more information, contact:

Healthy Child Manitoba

219 - 114 Garry Street

Winnipeg MB R3C 4V6

Phone: (204) 945-1301 Toll free: 1-888-848-0140

Email: healthychild@gov.mb.ca

Web Site: <http://www.gov.mb.ca/healthychild>

The Manitoba Shelter Benefit

Since 2006 the Manitoba Shelter Benefit replaced the Shelter Assistance for Elderly Renters (SAFER) and Shelter Assistance for Family Renters (SAFFR) programs. Persons who live in private rental accommodation may be eligible to receive a maximum monthly benefit of \$200 in the form of a cheque that is mailed to them at the end of each month (dependent on the total household income and monthly rent paid) if they are:

- Renters under 55 with one or more dependents under 18
- Renters under 55 who have a disability have a spouse or common-law partner with a disability or have an adult dependent with a disability living at home.
- Single renters over 55

- Couples where one person is over 55
- Persons may also be able to receive a benefit if they are living in private rental accommodations and are a person with a disability who receives Employment and Income Assistance (EIA).

Families

For Families more than 25% of household income must be spent on rent and the applicant must:

- Have one or more dependents under 18 and get the Canada Child Tax Benefit and
- Pay rent in Manitoba and
- Be a **Canadian Citizen, permanent resident (landed immigrant) or a refugee claimant** and
- Be a two person family (one parent/guardian with one child)with an annual household income of \$19,380 or less or be in a three person family (one Parent/guardian with two children or two parents/guardians with one child) with an annual household income of \$20,940 or less; or be in a four or more person family (one parent/guardian with three or more children or two parents/guardians with two or more children)with an annual household income of \$21,780 or less.

Families cannot get MSB if they

- Rent from the Manitoba Housing Authority
- Get another type of housing benefit
- Get Employment and Income Assistance

MSB for Seniors

Seniors may be eligible for the MSB for Seniors if they:

- Rent their own home /pay rent in Manitoba
- Earn less than \$19,800 per year and spend more than 25% of that income on rent
- Be a Canadian citizen, landed immigrant or refugee claimant
- They or their spouse or common-law is over 55 years old and have no children under 18 living at home

MSB for Persons with a Disability

In order to be considered for the MSB for Persons with a Disability:

- More than 25% of household income must be spent on rent and the applicant:
- Or their spouse or common law has a disability or has an adult dependent with a disability living at home who does not pay rent; and
- Is under 55 years of old and has no children under 18 living at home and

- Is a renter in Manitoba and
- Is a Canadian Citizen, landed immigrant or refugee claimant and
- Is a single renter with an annual household income less than \$17,640
- Or two persons (a couple or dependent and caregiver) with annual household income less than \$19,800.

For more information, contact:

Manitoba Family Services and Housing

Provincial Services

102 - 114 Garry Street

Winnipeg MB R3C 1G1

Phone: (204) 945-2197

Toll-free: 1-877-587-6224

Fax: (204) 945-3930

Email: provservic@gov.mb.ca

Web Site: <http://www.gov.mb.ca/fs/housing/shelterbenefit-families.html>

Rent Supplement Program- A program of the Affordable Housing Initiative (AHI)

- Assists low and moderate income family, elderly and special needs households to obtain affordable, adequate and suitable housing in the private rental sector and in non-profit affordable housing projects renovated or developed under the AHI
- MHRC subsidizes the difference between the approved market rental rate charged by the landlord and the rent geared to income rate paid by the qualifying tenant. The MHRC pays the housing project the monthly rent supplement and the tenant pays rent as usual
- Tenants may be required to pay an additional amount for amenities, parking etc.
- Applicants under this program are selected on the basis of being financially unable to obtain affordable, suitable and adequate housing on the private market.
- **An eligible tenant must be a permanent legal resident of Canada**
- Be 18 years of age or older and hold a valid Manitoba Health Registration Card bearing their name
- Have a total household income less than the Housing Income Limits (HIL) set annually by the Canada Mortgage and Housing Corporation (CMHC)

Contact Information:

Provincial Services Manitoba Family Services and Housing

The Affordable Housing Initiative

113-114 Garry Street

Winnipeg, MB R3C 4V4

Phone: (204) 945-5566
Toll Free: 1-866-689-5566

Complementary Assistance Program (CAP)

The Complementary Assistance Program (CAP) provides grant assistance to housing co-operatives to lower housing charges for income-tested occupants. Applicants must meet income eligibility criteria. Co-ops submit monthly statements to Manitoba Housing to claim assistance on behalf of eligible clients. While the program is closed to new applications from Co-Ops, CAP assistance continues to be provided to co-ops under previous commitments.

To be eligible for CAP must:

- Be an accepted member and resident of a participating housing coop
- Meet the income eligibility criteria
- Not be in receipt of any other shelter allowance or rental subsidy program assistance
- **Be a permanent legal resident of Canada**
- Meet Manitoba residency requirements

Contact Information:

Manitoba Family Services and Housing

102-114 Garry St
Winnipeg, MB R3C 4V4
Phone: (204) 945-2197
Toll-free: 1-877-587-6224

Employment Insurance

Employment Insurance (EI) provides temporary financial assistance for unemployed Canadians while they look for work or upgrade their skills. Canadians who are sick, pregnant or caring for a newborn or adopted child, as well as those who must care for a family member who is seriously ill may also apply for Employment Insurance.

To find out if you qualify for this program, visit the Service Canada Centre or submit an on-line application to:

Human Resource and Social Development Canada

Winnipeg Service Canada Centre
391 York Avenue
Winnipeg, MB R3C 0P4
Phone: 1-800 206-7218
Web: <http://www100.hrdc-drhc.gc.ca/ae-ei/dem-app/english/home2.html>

Employment and Income Assistance (EIA)

EIA is a program that helps people who have no other way to pay for basic personal and family financial needs. Wherever possible, the program helps them find a job or get back to work.

Employment and Income Assistance does the following:

- provides income assistance to persons in need;
- provides employability assessments, personal job planning, work incentives and other supports to help participants enter or re-enter the labour force; and
- offers additional financial assistance to persons with disabilities who are receiving income assistance, to help them pay for some of the costs associated with their disability.

For more information, contact:

Employment and Income Assistance
Manitoba Family Services and Housing
119 - 114 Garry Street
Winnipeg MB R3C 4V7
Phone: (204) 945-4437
Email: csd@gov.mb.ca
Web Site: <http://www.gov.mb.ca/fs/assistance/eia.html>

Manitoba Student Aid

Student Aid offers financial assistance for post-secondary studies. Loans, grants and bursaries are available to those who meet the eligibility criteria that includes an assessment of financial need.

Student Aid has Student Advisors who can assist students who need more support to understand the Student Aid program.

For more information, contact:

Student Aid office
Manitoba Advanced Education and Training
401 - 1181 Portage Avenue
Winnipeg MB
Phone: (204) 945-6321
Web site: www.studentaid.gov.mb.ca

Canada Revenue Agency Tax Benefits

Canada Child Tax Benefit (CCTB)

The Canada Child Tax Benefit is a tax-free monthly payment made to low and middle income families to help them with the cost of raising children who are under the age of 18. To be eligible for CCTB, you must live with the child and be a resident of Canada. Visit their site at:

<http://www.cra-arc.gc.ca/benefits/cctb/menu-e.html>

The CCTB includes these supports:

- **National Child Benefit (NCB) Supplement**
An additional benefit for low income families with children.
Visit: <http://www.nationalchildbenefit.ca/ncb/progdesc.shtml>
- **Child Disability Benefit (CDB)**
A tax-free benefit for families with children under 18 years of age who have a mental or physical disability.
Visit: <http://www.cra-arc.gc.ca/benefits/disability-e.html>
- **Universal Child Care Benefit (UCCB)**
This is a program for Canadian families that supports child care choices through direct financial support. A \$100 per month payment is paid on behalf of children under the age of 6.
Visit: Web Site: www.cra-arc.gc.ca/benefits/uccb/menu-e.html

For more information contact:

Canada Revenue Agency

325 Broadway

Winnipeg, MB R3C 4T4

Community Volunteer Income Tax Program

Income tax assistance for low income people. Specially trained volunteers help people to complete their income tax return if their tax situation is simple.

Volunteers do not complete income tax returns for deceased persons, bankrupt individuals, or individuals who have capital gains or losses, employment expenses, or business or rental income and expenses.

Tax preparation clinics are offered in February, March and April of each year in various locations. For more information, contact Service Canada at 1-800-959-8281 or

<http://www.cra-arc.gc.ca/tax/individuals/volunteer/menu-e.html>

Goods and Services Tax Credit

The GST credit is a tax-free quarterly payment that helps individuals and families with low and modest incomes to offset all or part of the GST or HST that they pay.

To receive the GST/HST credit, you have to apply for it, even if you received it last year. To apply, **you have to file an income tax benefit return**, even if you have no income to report. You may be eligible for a refund anyway.

For more information, contact Service Canada at 1-800-959-1953 or visit <http://www.cra-arc.gc.ca/benefits/gsthst/menu-e.html>

Tax Credit for Public Transit Pass

This is a tax credit for the cost of buying monthly bus passes. You will be able to claim the tax credit on your income tax return for the amounts you have paid for bus passes. You must keep your expired monthly transit passes every month to support your claim.

For more information visit:

<http://www.cra-arc.gc.ca/whatsnew/items/transit-e.html>

Lifelong Learning Plan

The Lifelong Learning Plan (LLP) allows you to withdraw amounts from your RRSP to finance training or education for you or your spouse or common-law partner. You cannot use the RRSP funds to finance a child's education, such as your child or the child of your spouse or common-law partner.

For more information, contact:

Canada Revenue Agency

325 Broadway

Winnipeg, MB R3C 4T4

Toll free: 1-800-387-1193

Web Site: <http://www.cra-arc.gc.ca/menu.html>

Canada Pension Plan (CPP)

The Canada Pension Plan can provide Canadians with a retirement pension as early as age 60. This Plan also offers disability, survivors and death benefits. The amount of the pension or benefit depends on how much and for how long a person contributes to the Canada Pension Plan.

For more information:

Call or visit the Service Canada Centre nearest you

Call toll free: 1 800 277-9914

Visit their web site at www.servicecanada.gc.ca

Old Age Security (OAS)

Old Age Security provides a monthly pension to most people over 65 who have lived in Canada for at least ten years. The Old Age Security Program also provides other benefits for low-income seniors, such as the Allowance, the Allowance for the survivor and the Guaranteed Income Supplement.

For additional information:

Call or visit the Service Canada Centre nearest you

Call toll free: 1 800 277-9914

Visit their web site at www.servicecanada.gc.ca

Section 2 – Appendix
