February 2, 2012

Minister Theresa Oswald
Minister of Health
Room 302
450 Broadway
Winnipeg MB R3C 0V8

Dear Minister;

Pursuant to the requirements of Bill 38, *The Regional Health Authorities Amendment Act (Accountability and Transparency)*, please find enclosed Accreditation Canada’s 2011 accreditation report for the Winnipeg Health Region (WHR).

In November 2011, the Accreditation Canada team made 52 site visits across the Region. They reviewed 18 different priority processes, conducted an in-depth review of seven clinical programs, and surveyed all governance and leadership functions including the Aboriginal Health Program. In the course of their visit they identified many strengthens, indicating we are meeting standards across every one of the eight *Dimensions of Quality*.

Accreditation Canada’s report also indicates we met 92% of the total criteria from the standards used to evaluate our programs.

We remain firmly committed to quality, patient safety and the innovation necessary for continual process improvement. Accreditation provides us with an effective mechanism to compare our clinical and administrative performance against national standards of excellence. This report will help guide us in strengthening the overall quality of our programs and further improve patient safety.

The recommendations contained within this report will be adopted and work to implement them across the region has begun in earnest. These recommendations will help guide us in strengthening the overall quality of our programs and further improve patient safety.

Sincerely,

Arlene Wilgosh
President & Chief Executive Officer

Cc: Kaaren Neufeld